

NARSIMHA REDDY ENGINEERING COLLEGE UGC-AUTONOMOUS INSTITUTION An Autonomous Institute NAAC Accreditation 'A' Grade Accredited by NBA Approved by AICTE, Affiliated to JNTUH

**School of Computer Science** 

# Natural Language Processing (AM3104PC)

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## Language Technologies



#### **Goal: Deep Understanding**

 Requires context, linguistic structure, meanings...

#### **Reality: Shallow Matching**

- Requires robustness and scale
- Amazing successes, but fundamental limitations



## Speech Systems

- Automatic Speech Recognition (ASR)
  - Audio in, text out
  - SOTA: 0.3% error for digit strings, 5% dictation, 50%+ TV



- Text to Speech (TTS)
  - Text in, audio out
  - SOTA: totally intelligible (if sometimes unnatural)





# Example: Siri



### Siri contains

- Speech recognition
- Language analysis
- Dialog processing
- Text to speech



An iceberg is a large piece of freshwater ice that has broken off from a snow-formed glacier or ice shelf and is floating in open water.





### ... But Language is Complex



An iceberg is a large piece of freshwater ice that has broken off from a snow-formed glacier or ice shelf and is floating in open water.



### **Syntactic Analysis**



Hurricane Emily howled toward Mexico 's Caribbean coast on Sunday packing 135 mph winds and torrential rain and causing panic in Cancun, where frightened tourists squeezed into musty shelters.

 SOTA: ~90% accurate for many languages when given many training examples, some progress in analyzing languages given few or no examples

### <u>Corpora</u>



### • A corpus is a collection of text

- Often annotated in some way
- Sometimes just lots of text
- Balanced vs. uniform corpora

### Examples

- Newswire collections: 500M+ words
- Brown corpus: 1M words of tagged "balanced" text
- Penn Treebank: 1M words of parsed WSJ
- Canadian Hansards: 10M+ words of aligned French / English sentences
- The Web: billions of words of who knows what



### Corpus--Based Methods

- A corpus like a treebank gives us three important tools:
  - It gives us broad coverage





### Corpus--Based Methods

### It gives us statistical information





#### It lets us check our answers







- NLP is much more than syntax!
- Even correct tree structured syntactic analyses don't fully nail down the meaning

I haven't slept for ten days

John's boss said he was doing better

 In general, every level of linguistic structure comes with its own ambiguities...



# **Other Levels of Language**

#### Tokenization/morphology:

- What are the words, what is the sub-word structure?
- Often simple rules work (period after "Mr." isn't sentence break)
- Relatively easy in English, other languages are harder:
  - Segementation

### 哲学家维特根斯坦出生于维也纳

Morphology

sarà andata be+fut+3sg go+ppt+fem "she will have gone"

- Discourse: how do sentences relate to each other?
- Pragmatics: what intent is expressed by the literal meaning, how to react to an utterance?
- Phonetics: acoustics and physical production of sounds
- Phonology: how sounds pattern in a language



## **Question Answering**

#### **Question Answering:**

- More than search
- Ask general comprehension questions of a document collection
- Can be really easy: "What's the capital of Wyoming?"
- Can be harder: "How many US states' capitals are also their largest cities?"
- Can be open ended: "What are the main issues in the global warming debate?"
- SOTA: Can do factoids, even when text isn't a perfect match

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Your search - How many US states' capitals are also their largest cities? - did not match any documents.						۱	
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capital of Wyoming: Information From Answers.com Note: click on a word meaning below to see its connections and related words.							

The noun capital of Wyoming has one meaning: Meaning #1 : the capital. www.answers.com/topic/capital-of-wyoming - 21k - Cached - Similar pages

#### Cheyenne: Weather and Much More From Answers.com

Chey enne (shī-ăn', -ĕn') The capital of Wyoming, in the southeast part of the state near the Nebraska and Colorado borders

www.answers.com/topic/cheyenne-wyoming - 74k - Cached - Similar pages



### Example: Watson

"a camel is a horse de	esigned by"						
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The Contact us Jan 4 comr www What links here Related changes Upload file	Coogle™ Custom Search Search						
Sep : Special pages Printable version	A camel is a horse designed by committee						
bette Permanent link Tin other languages Français Variat www	Posted by Ruben P. Mendez on April 16, 2004 Does anyone know the origin of this maxim? I heard it way back at the United Nations, which is chockfull of committees. It may have originated there, but I'd like an authoritative explanation. Thanks						
If a camel is a horse of If a camel is a horse designed a camel is a horse designed at the second se	<u>Re: A camel is a horse designed by committee</u> SR 16/April/04 <u>Re: A camel is a horse designed by committee</u> Henry 18/April/04						



## **Summarization**

- Condensing documents
- An example of analysis with generation

WASHINGTON (CNN) -- President Obama's inaugural address was cooler, more measured and reassuring than that of other presidents making it, perhaps, the right speech for the times.



Obama, too, offered reassurance.

"We gather because we have chosen hope over fear, unity of purpose over conflict and discord," Obama said.

Obama's call to unity after decades of political division echoed Abraham Lincoln's first inaugural address in 1861. Even though he delivered it at the onset of a terrible civil war, Lincoln's speech was not a call to battle. It was a call to look beyond the war, toward reconciliation based on what he called "the better angels of our nature."

Some presidents used their inaugural address to set out a bold agenda.



### **Extractive Summaries**

Lindsay Lohan pleaded not guilty Wednesday to felony grand theft of a \$2,500 necklace, a case that could return the troubled starlet to jail rather than the big screen. Saying it appeared that Lohan had violated her probation in a 2007 drunken driving case, the judge set bail at \$40,000 and warned that if Lohan was accused of breaking the law while free he would have her held without bail. The Mean Girls star is due back in court on Feb. 23, an important hearing in which Lohan could opt to end the case early.







EDAILY CALLER



"you're in a different shabbe now that a below has been filed." Los Angeles Superior Court Judge Halth Schwortz said after the actives pleaded not guilty Wedwards

"Exervitions else has to tolow the law." Scheartz said, roong that be van giving the actress a tarrer version of a techare he didelivered to her attorney. behind closed doors and every from the dozene of assembled reporting

"route no offerent than anyole etse. Bo please, don't pesh your kek!

Testing for theta - in the coorthoore rather than the ted salebox --- that been Lohan's calling card in recent months.

The "Meant Carts" star in this back in court on Fail. 33, an important hearing in which Lober could call t of the case early Her altorney Strawn Chapman Holey, indicated Wennesday that the actress was rested in an early disposition program if the terms are right

dini dine Deine LOB AMOELES (APS --- Lindsair Lobar) united into a

Logita | Paralata

courtmom to face a felory grand theft charge looking like a million dollars, only to be told by a tadge she was no different than anyone etile

Lohair's arraighment on a charge that the store a \$2,000 secktace from an upscale inverier wount the first line a judge threatened to farm the troubled sharted most. flat if was the first time a patter mickled secoph power to keep the sched up for a long time



# **Machine Translation**

#### "Il est impossible aux journalistes de rentrer dans les régions tibétaines"

Bruno Philip, correspondant du "Monde" en Chine, estime que les journalistes de l'AFP qui ont été expulsés de la province tibétaine du Qinghai "n'étaient pas dans l'illégalité".

Les faits Le dalaï-lama dénonce l'"enfer" imposé au Tibet depuis sa fuite, en 1959 Vidéo Anniversaire de la rébellion





Video Anniversary of the Tibetan

rebellion: China on guard

- Translate text from one language to another
- Recombines fragments of example translations
- Challenges:
  - What fragments? [learning to translate]
  - How to make efficient? [fast translation search]
  - Fluency (next class) vs fidelity (later)



#### Machine Translation (French) Translated version of http://www.lemon International - Le Monde.fr

🙆 🔿 🚫 🖾 International - Le Monde.fr + 11 http://www.lemonde.fr, RSS C

## Le Monde.fr

Mise à jour à 05h17 - Paris

#### "Il est impossible aux journal rentrer dans les régions tibét

Bruno Philip, correspondant du "Monde" en Chine, estime que les journalistes de l'AFP qui ont été expulsés de la province tibétaine du Qinghai "n'étaient pas dans l'illégalité".

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tibétaine : la Chine sur ses gardes Portfolio | Reportage | Vidéo



#### Accord sur la TVA : "Sar de cause au pire momen

Les ministres des finances europée un compromis autorisant la réducti certains secteurs, dont la restaurat Compte rendu Réactions mitigées a une baisse de la TVA Les faits Les taux réduits de TVA au

#### Face aux déficits, la haus paraît inéluctable

Le gouvernement exclut une augm Philippe Séguin tire la sonnette d'a Infographie Finances publiques : le gouvernementales Les faits La crise avive le débat fisc Eclairage | Compte rendu

### This page was <u>automatically translated</u> from F View original web page or mouse over text to view original "It is impossible for journalists to enter **Tibetan areas**"

+ 🛃 http://translate.google.com/translate?prev=\_t&hl=e 🖒

Philip Bruno, correspondent for "World" in China, said that journalists of the AFP who have been deported from the Tibetan province of Qinghai "were not illegal."

Facts The Dalai Lama denounces the "hell" imposed since he fled Tibet in 1959

Video Anniversary of the Tibetan rebellion: China on guard Portfolio | Reportage | Video



Q- Google



Google

#### Agreement on the VAT: "Sarkozy wins t case at the worst possible time"

The European finance ministers reached on Tuesday to a compromise allowing the reduction of VAT rates in some sectors, including catering.

Record Mixed reactions after the European agreement ( reduction in VAT real. . C - - + ---- +



SOURCE	Cela constituerait une solution transitoire qui permettrait de conduire à terme à une charte à valeur contraignante.
HUMAN	That would be an interim solution which would make it possible to work towards a binding charter in the long term .
1x DATA	[this] [constituerait] [assistance] [transitoire] [who] [permettrait] [licences] [to] [terme] [to] [a] [charter] [to] [value] [contraignante] [.]
10x DATA	[it] [would] [a solution] [transitional] [which] [would] [of] [lead] [to] [term] [to a] [charter] [to] [value] [binding] [.]
100x DATA	[this] [would be] [a transitional solution] [which would] [lead to] [a charter] [legally binding] [.]
1000x DATA	[that would be] [a transitional solution] [which would] [eventually lead to] [a binding charter] [.]





- Classic knowledge representation worry: How will a machine ever know that...
  - Ice is frozen water?
  - Beige looks like this:
  - Chairs are solid?

### Answers:

- 1980: write it all down
- 2000: get by without it
- 2020: learn it from data





- Q: Who signed the Serve America Act?
- A: Barack Obama

# Los Angeles Times

President Barack Obama received the Serve America Act after congress' vote. He signed the bill last Thursday. The president said it would greatly increase service opportunities for the American people.



### Names vs. Entities



President Barack Obama received the Serve America Act after congress' vote. He signed the bill last Thursday. The president said it would greatly increase service opportunities for the American people.



## **Example Errors**

## <u>Input</u>

America Online announced on Monday that the company

plans to update its instant messaging service.

### <u>Correct</u>

America Online the company its

instant messaging service

### <u>Guess</u>

America Online

the company its

instant messaging service



### **Discovering Knowledge**

### America Online +

America Online, LLC (commonly known as AOL) is an American global Internet services and media company operated by Time Warner. It is headquartered at 770 Broadway in Midtown Manhattan, New York City.<sup>[2][3]</sup> Founded in 1983 as **Quantum Computer Services**, it has franchised its services to companies in several nations around the world or set up international versions of its services.<sup>[4]</sup>



company



### Grounded Language





### ... on the beige loveseat.





# What is Nearby NLP?

### Computational Linguistics

- Using computational methods to learn more about how language works
- We end up doing this and using it

### Cognitive Science

- Figuring out how the human brain works
- Includes the bits that do language
- Humans: the only working NLP prototype!

### Speech Processing

- Mapping audio signals to text
- Traditionally separate from NLP, converging?
- Two components: acoustic models and language models
- Language models in the domain of stat NLP









## Example: NLP Meets CL



Example: Language change, reconstructing ancient forms, phylogenies
 ... just one example of the kinds of linguistic models we can build



# What is NLP research?

- Three aspects we often investigate:
  - Linguistic Issues
    - What are the range of language phenomena?
    - What are the knowledge sources that let us disambiguate?
    - What representations are appropriate?
    - How do you know what to model and what not to model?
  - Statistical Modeling Methods
    - Increasingly complex model structures
    - Learning and parameter estimation
    - Efficient inference: dynamic programming, search, sampling
  - Engineering Methods
    - Issues of scale
    - Where the theory breaks down (and what to do about it)



# Some Early NLP History

#### • 1950's:

- Foundational work: automata, information theory, etc.
- First speech systems
- Machine translation (MT) hugely funded by military
  - Toy models: MT using basically word--substitution
- Optimism!
- 1960's and 1970's: NLP Winter
  - Bar--Hillel (FAHQT) and ALPAC reports kills MT
  - Work shifts to deeper models, syntax
  - ... but toy domains / grammars (SHRDLU, LUNAR)
- 1980's and 1990's: The Empirical Revolution
  - Expectations get reset
  - Corpus--based methods become central
  - Deep analysis often traded for robust and simple approximations
  - Evaluate everything
- 2000+: Richer Statistical Methods
  - Models increasingly merge linguistically sophisticated representations with statistical methods, confluence and clean-up
  - Begin to get both breadth and depth



## Problem: Structure

### Headlines:

- Enraged Cow Injures Farmer with Ax
- Teacher Strikes Idle Kids
- Hospitals Are Sued by 7 Foot Doctors
- Ban on Nude Dancing on Governor's Desk
- Iraqi Head Seeks Arms
- Stolen Painting Found by Tree
- Kids Make Nutritious Snacks
- Local HS Dropouts Cut in Half
- Why are these funny?



- People did know that language was ambiguous!
  - ...but they hoped that all interpretations would be "good" ones (or ruled out pragmatically)
  - ...they didn't realize how bad it would be





## **Classical NLP: Parsing**

#### • Write symbolic or logical rules:

Gramm	Lexicon		
$ROOT \rightarrow S$	$NP \rightarrow NP PP$	$NN \rightarrow interest$	
$S \to NP VP$	$VP \rightarrow VBP NP$	NNS $\rightarrow$ raises	
$NP \rightarrow DT NN$	$VP \rightarrow VBP NP PP$	$VBP \rightarrow interest$	
$NP \rightarrow NN NNS$	$PP \rightarrow IN NP$	$VBZ \rightarrow raises$	

- Use deduction systems to prove parses from words
  - Minimal grammar on "Fed raises" sentence: 36 parses
  - Simple 10-rule grammar: 592 parses
  - Real--size grammar: many millions of parses
- This scaled very badly, didn't yield broad coverage tools



## **Problem: Sparsity**

- However: sparsity is always a problem
  - New unigram (word), bigram (word pair), and rule rates in newswire





# The (Effective) NLP Cycle

- Pick a problem (usually some disambiguation)
- Get a lot of data (usually a labeled corpus)
- Build the simplest thing that could possibly work
- Repeat:
  - Examine the most common errors are
  - Figure out what information a human might use to avoid them
  - Modify the system to exploit that information
    - Feature engineering
    - Representation redesign
    - Different machine learning methods
- We're do this over and over again

